ESTIMATED COMPLETION TIME 1 MINUTE

1.

Whilst the terminal is powered on, swipe down from the top of the screen as you would with a mobile device.

If using POSitive, tap the top 3 lines and select "Cellular Settings". Then skip to step 5.

2.

The following menu should appear.

3.

Tap and hold onto Mobile data for 2 seconds to be presented with the following screen.





Data usage	Mobile networks	
Usage		
428 B	mobile data	
6 Dec 2023	- 5 Jan 2024	
0 B	2.15 GB	
2.15 GB data	a warning	
Data Saver		

ESTIMATED COMPLETION TIME 1 MINUTE

4.

Tap Mobile Networks.

5.

Ensure your device matches the following settings.

6.

Tap Advanced and tap Preferred Network Type.

Data usage	Mobile networks
Usage	
428 B	mobile data
6 Dec 2023	– 5 Jan 2024
08	2.15 GB
2.15 GB dat	a warning
Data Save	r.
Off	
Mobile dat Access data network	a using mobile
Roaming Connect to o roaming	data services when 🛛 🛑
Data usage 428 B mobil 2024	e data used 6 Dec 2023 – 5 Jan
Mobile dat Uses more b some mobil	a always online battery power on e networks
 Advanced 	
Mobile date	alwaya anlina
Uses more bat some mobile r	ttery power on networks
Preferred ne 4G only	twork type
Enhanced 40 Use LTE servic voice and othe (recommende	S LTE Mode tes to improve er communications d)
Network	

ESTIMATED COMPLETION TIME 1 MINUTE

7.

4G Only or 2G only should be selected.

8.

If Automatically select network is off, toggle it back on, otherwise toggle it off:

9.

Agree to the next message.

10.

The terminal will search for available networks, if manually selecting a network when this completes you will see a list of providers.

Select a network.

Preferred network type		
0	4G (recommended)	
0	4G only	
0	3G/2G auto	
0	2G only	
	CANCEL	
	Network	
	Automatically select network	
	Network 02 - UK	

The mobile phone will not select other operators for you in manual selection mode. Sometimes you have to do manual selection again or change back to automatic selection mode when you lost the service of the selected operator. Do you want to select network manually?





ESTIMATED COMPLETION TIME 1 MINUTE

11. When this phase completes you will see the name of the network on the following screen.

Network

02 - UK

This is now complete, test a transaction.

If any further issues, please call support directly.